

Good To Go!TM

Common Questions



Q. What will be the easiest way to pay the toll when the new parallel span of the Tacoma Narrows Bridge opens?

A. When the new span of the Tacoma Narrows Bridge opens in summer 2007, all eastbound drivers will pay a toll. You can pay the toll in two ways: 1) Stop at the toll plaza to pay manually with cash, or 2) Open a prepaid *Good To Go!* account, place a small e-sticker on your vehicle's windshield and use the exclusive *Good To Go!* express lanes. With *Good To Go!* you can pay electronically each time you use the new bridge, avoid the lines at the toll plaza and drive in the express lanes.

You will be able to open a prepaid *Good To Go!* account later this year.

Q. What is *Good To Go!*?

A. *Good To Go!* is a high-tech toll collection system that allows commuters to pay tolls electronically while traveling at highway speeds and without leaving the highway to stop at a tollbooth. *Good To Go!* means that commuters, business users, commercial vehicle operators and others who use the system will have a faster, more reliable and convenient trip.



Q. When and where will *Good To Go!* be used?

A. *Good To Go!* will be introduced first on the new eastbound span of the Tacoma Narrows Bridge when it opens in summer 2007. The system will also be used on SR 167 HOT (High Occupancy Toll) lanes when they open in 2008.

Q. Who can use *Good To Go!*?

A. Any solo driver, carpooler, motorcyclist or commercial vehicle operator can open a prepaid account and use *Good To Go!*.

Q. How does *Good To Go!* work?

A. *Good To Go!* utilizes a small e-sticker that adheres to the inside of a vehicle's windshield and can be read by an antenna mounted over the roadway. Each time a vehicle approaches the toll collection area, the antenna links the e-sticker to your *Good To Go!* prepaid account and the system automatically debits the toll from the account.

The e-sticker is about the size of a credit card and is attached to the inside of the windshield near the rearview mirror. The e-sticker can be removed by peeling it off the windshield.

Q. What if I have more than one vehicle?

A. Customers can request more than one e-sticker, and all e-stickers can be linked to a single account. The e-stickers cannot be transferred from one vehicle to another. Removing an e-sticker destroys and deactivates it.

Q. How much does a *Good To Go!* e-sticker cost?

A. E-stickers are free to commuters who open a prepaid *Good To Go!* account with WSDOT.

Q. Where do I sign up for *Good To Go!*?

A. *Good To Go!* is easy to get and use – and signing up is free of charge. You can join an interest list at wsdot.wa.gov/goodtogo and use the “Sign Up Now” link to indicate your interest in obtaining *Good To Go!* We will keep you informed and notify you when *Good To Go!* is available.

Q. Can commercial vehicles use *Good To Go!*?

A. All commercial vehicles can use *Good To Go!* on the new Tacoma Narrows Bridge. For the new SR 167 HOT lanes, there will be limitations on the size of commercial vehicles that can use the lanes.

Commercial vehicle owners and operators who want to avoid stopping at the Tacoma Narrows Bridge toll plaza can open a prepaid commercial vehicle account and will be issued e-stickers. In addition, commercial vehicles will also have the option of installing an external *Good To Go!* transponder. The *Good To Go!* fee structure for commercial vehicles has not been set.

Commercial vehicles that have existing CVISN transponders can also use them on the Tacoma Narrows Bridge, but they will need to open a *Good To Go!* account.

Q. How does the *Good To Go!* prepaid account work?

A. Instead of stopping at a tollbooth and paying cash, drivers including solo drivers, carpoolers and motorcyclists can open a prepaid account with *Good To Go!* and deposit a minimum of \$30 using cash, credit card, debit card, check or money order. When you apply, you will receive a *Good To Go!* e-sticker free of charge that is linked to your account. You will be able to review your account activity online or request a quarterly statement detailing usage. The account will be replenished from your credit card, debit card or auto-draft check whenever three trips are left on the balance. However, customers who open an account with cash or check will be responsible for maintaining a minimum account balance.

Q. What if drivers choose not to sign up for *Good To Go!*?

A. Customers who choose to pay with cash must pull over to the right-hand lanes of the highway as they approach the bridge, stop at a tollbooth and use cash to pay the toll.

You must have a *Good To Go!* account and an e-sticker properly mounted in your vehicle to use the *Good To Go!* express lanes at the Tacoma Narrows Bridge – no exceptions.

Good To Go! really is the fastest and most convenient way to pay the toll!

Q. What happens if a driver doesn't pay the toll?

A. Violators who use the *Good To Go!* express lanes without paying will be subject to a considerable fine. At the Tacoma Narrows Bridge, a camera will take a picture of the violator's license plate and a notice will be mailed.

Q. How much will the toll be?

A. The Washington State Transportation Commission will determine the actual toll amounts and schedule in fall 2006. Tolls must reimburse the state gas tax fund that pays off the bonds used to finance the construction of the bridge and pay for the bridge's ongoing operation and maintenance costs, unless additional funding is provided by the legislature. The bridge financial plan assumes an initial \$3.00 toll for the first year, but the Commission will consider this assumed toll amount along with a possible reduced toll for *Good to Go!* users. All toll setting and adjustments will be made according to a schedule to be determined by the Commission.

Q. When will the new Tacoma Narrows Bridge open?

A. Get ready for the slated opening of the new bridge in summer 2007!